

Customer

Figure 1
(Prior Art)

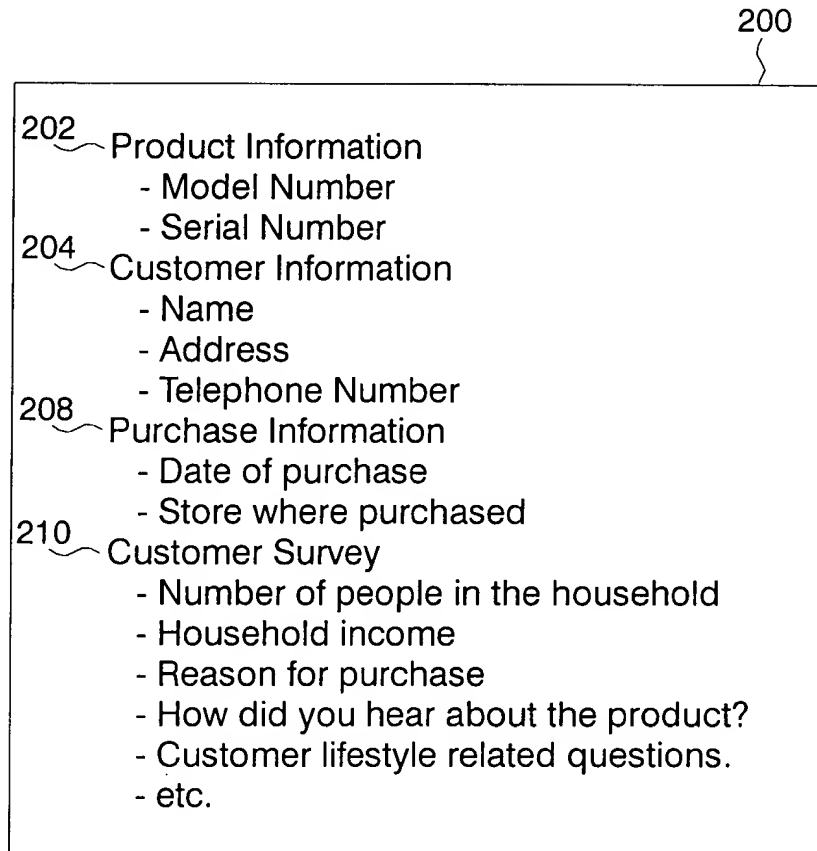
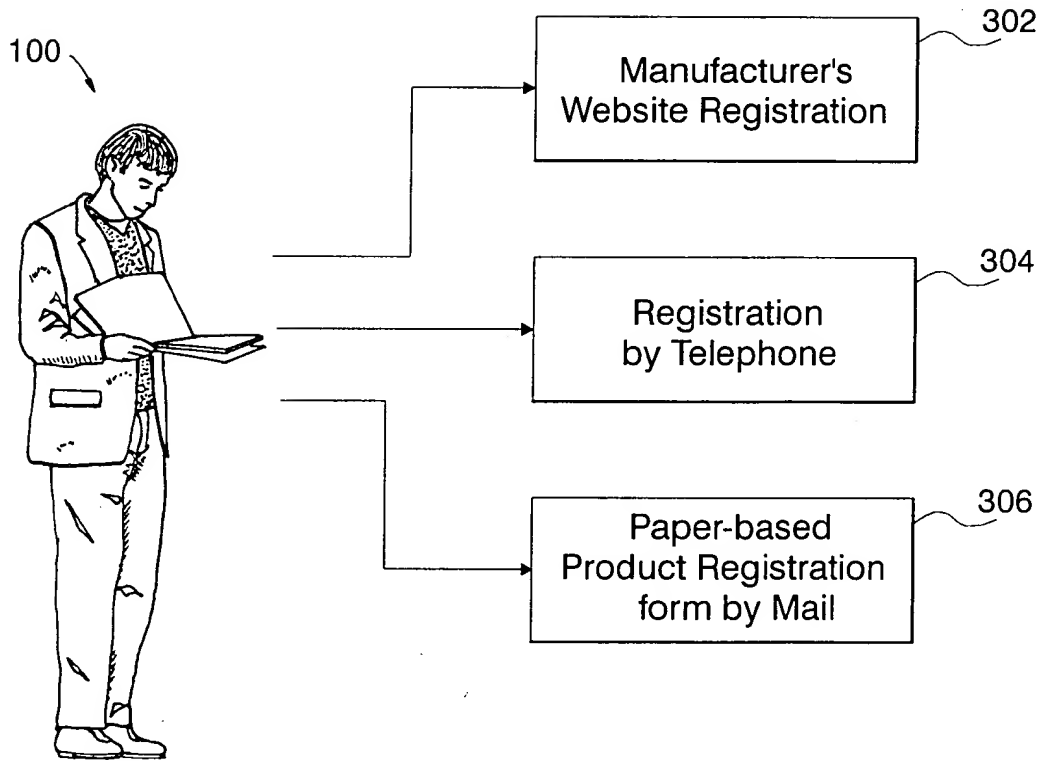
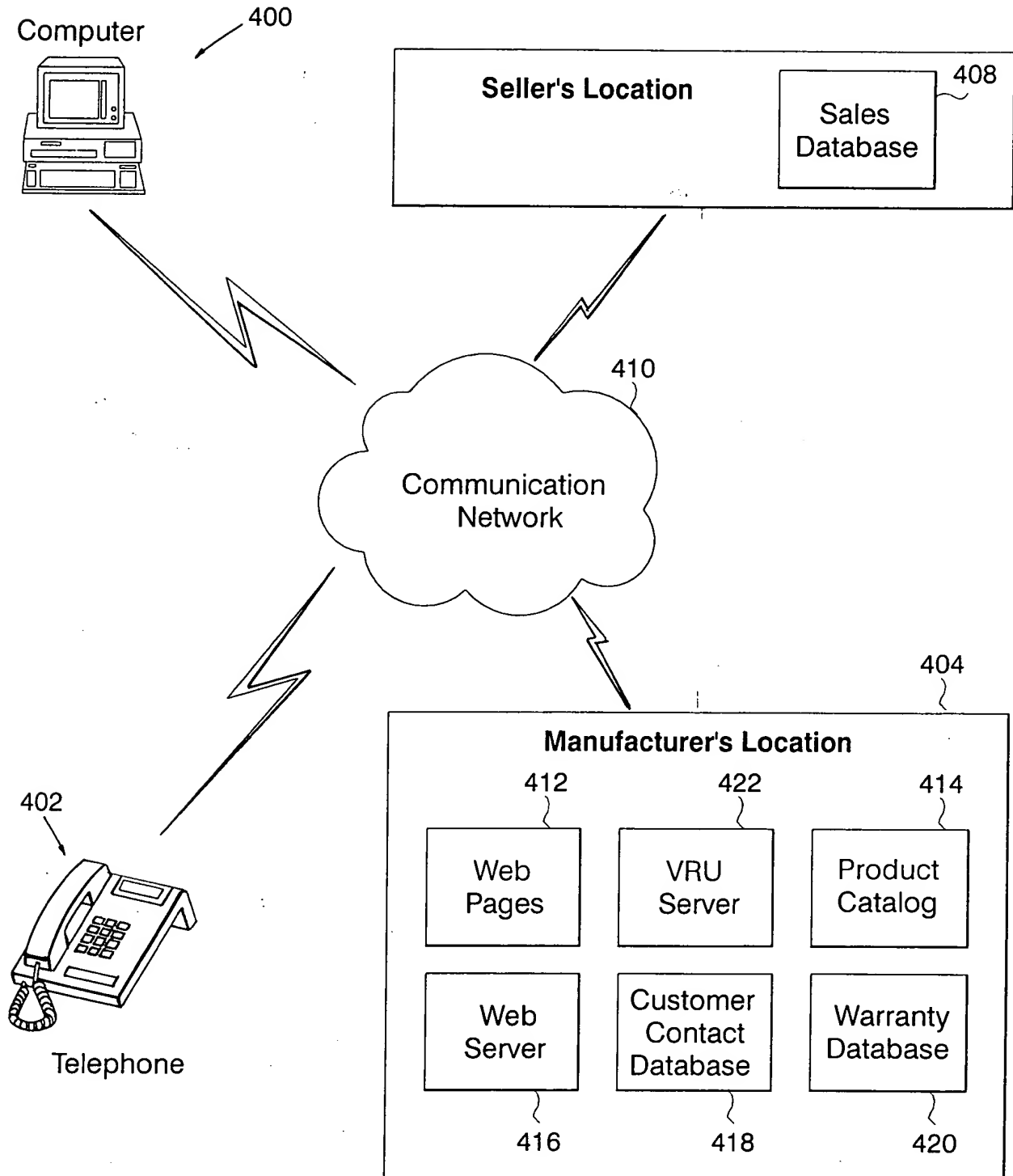


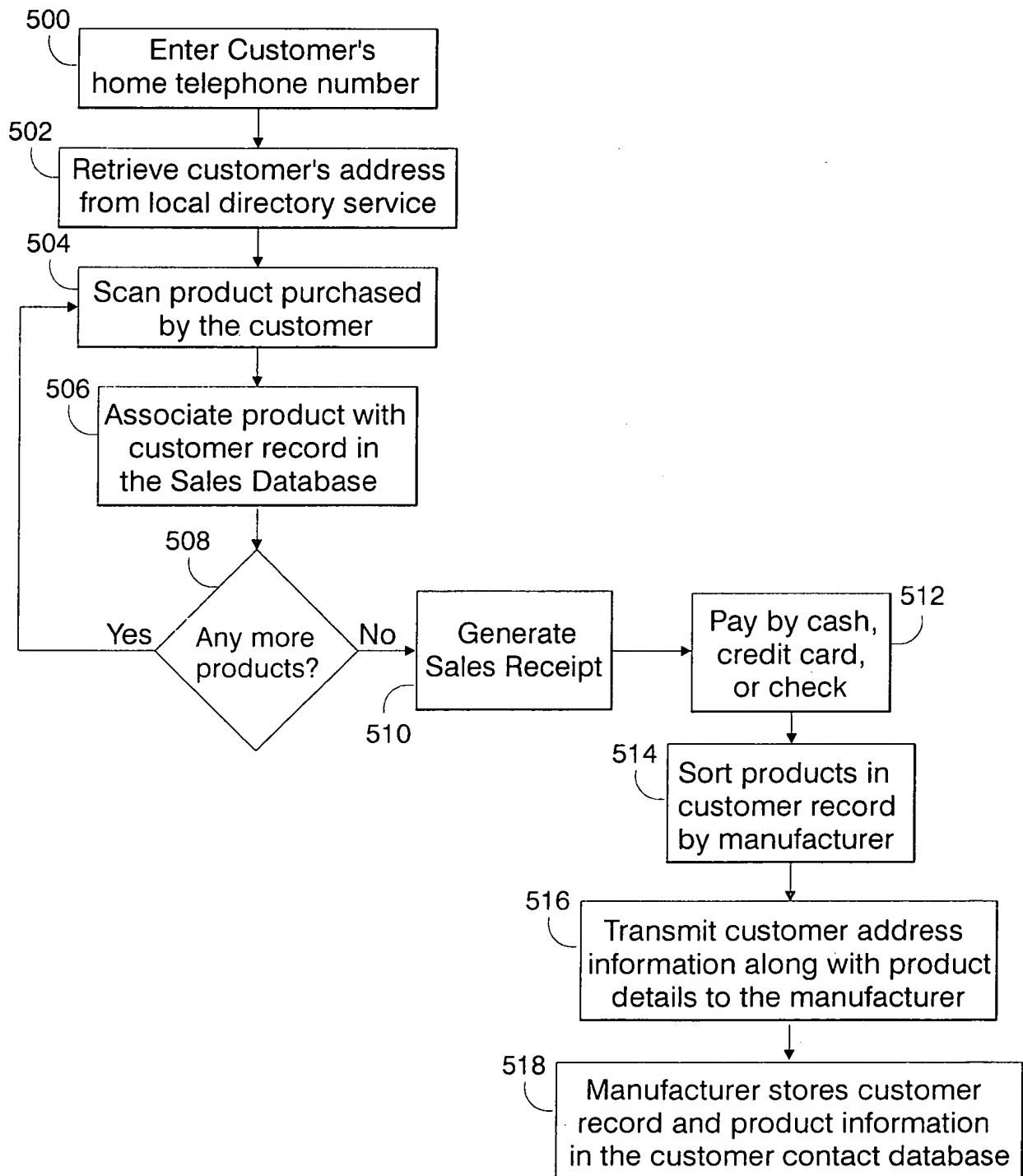
Figure 2
(Prior Art)

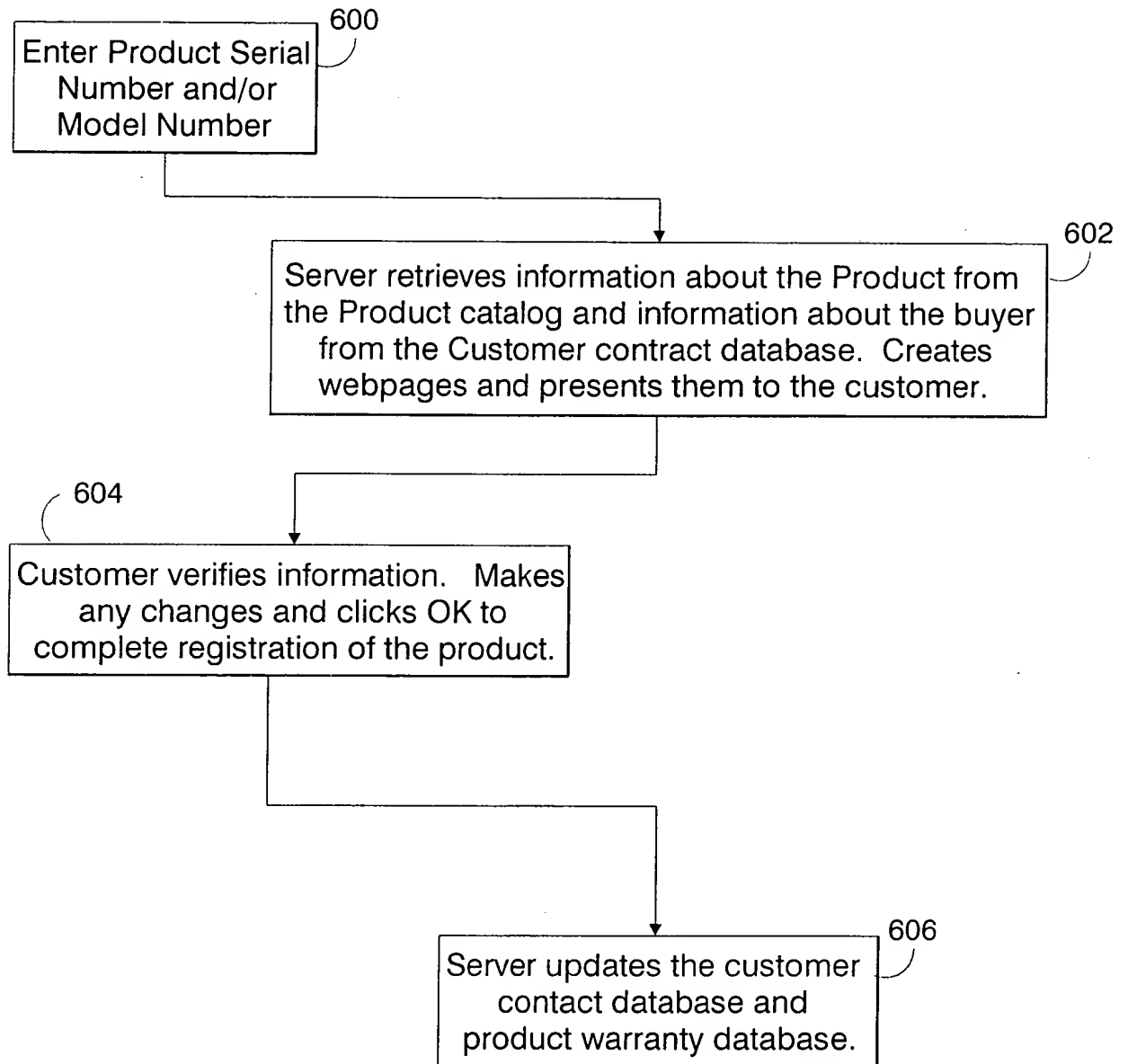


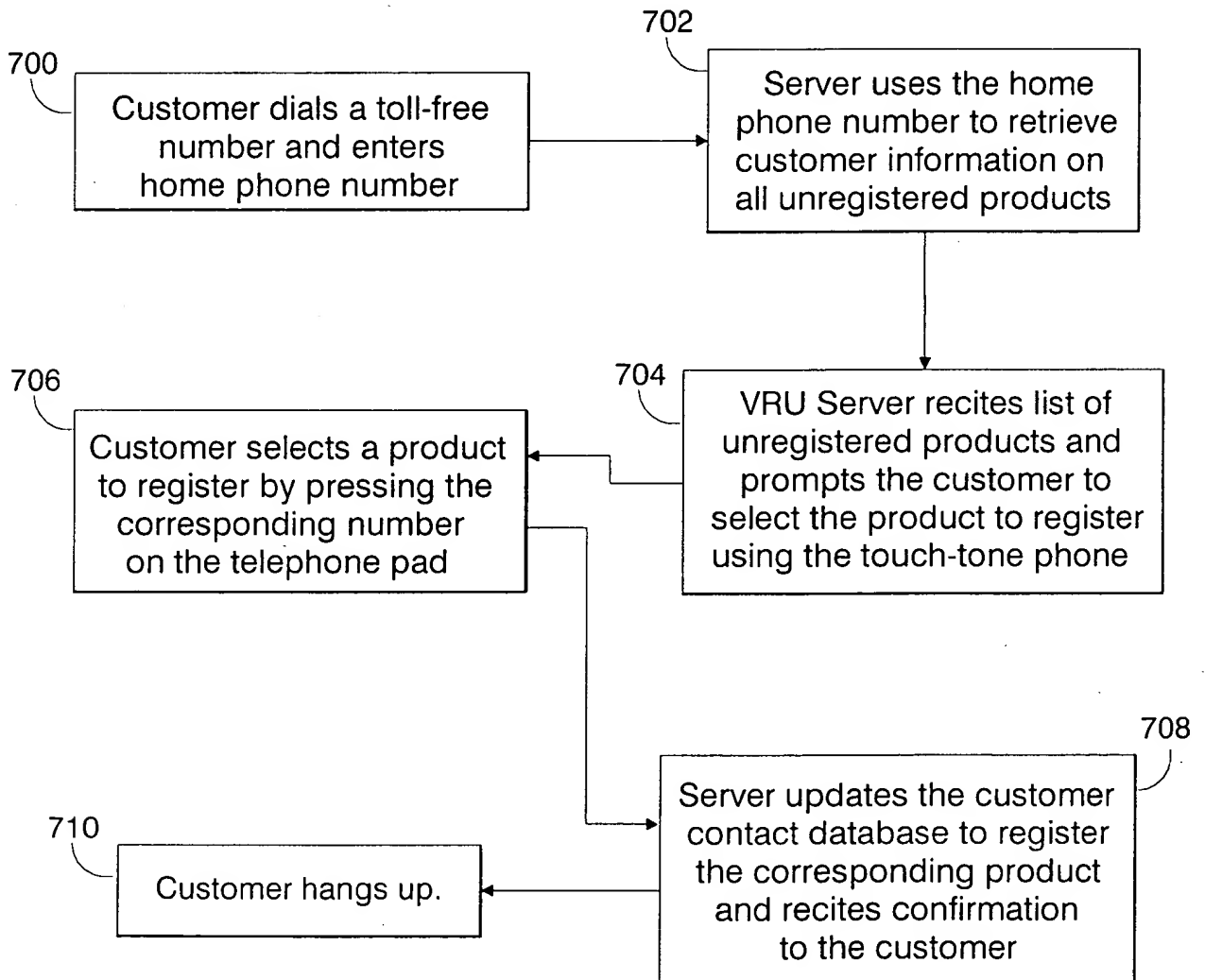
Customer

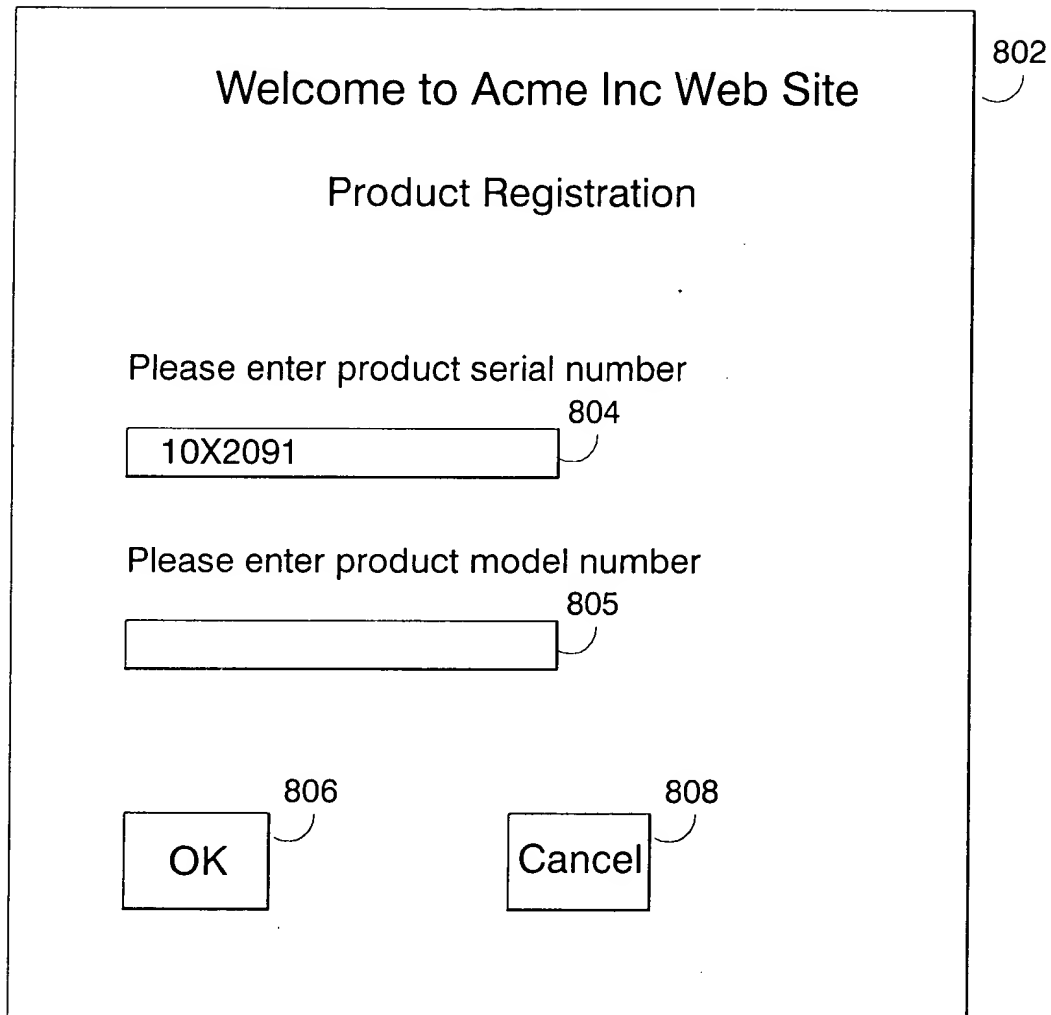
Figure 3
(Prior Art)

**Figure 4**

**Figure 5**

**Figure 6**

**Figure 7**



Welcome to Acme Inc Web Site

Product Registration

Please enter product serial number

10X2091

Please enter product model number

OK

Cancel

The figure shows a web page layout for product registration. It includes a title, a subtitle, two input fields with labels, and two buttons. Reference numerals 802, 804, 805, 806, and 808 point to the main container, the first input field, the second input field, the OK button, and the Cancel button, respectively.

User Interface for the
Customer Registration Web Page

Figure 8(a)

Acme Inc Web Site

Product Registration Information

Serial Number

Name

Address

Tel.

Please update the information. If the item was given as a gift to another person, please indicate by placing a check mark below.

Gift ☐

**User Interface for the
Customer Registration Web Page**

Figure 8(b)

Acme Inc Web Site
Customer Survey Form (optional)

824 **Purchase Information**

Date of purchase

Store where purchased

826 **Demographic Data**

Number of people in the household

Household income

Reason for purchase

How did you hear about the product?

828 Any other comments

8232

834 836

Figure 8(c)

Product Catalog

- Product Description
- Price
- Warranty Information

Figure 9(a)

Warranty Database

- Product Serial Number
- Customer Contact Information
- Type of Warranty
- Expiration date

Figure 9(b)

- | | |
|------------------------|---------------------------------------|
| - Product Information | - Purchase Information |
| - Model Number | - Date of Purchase |
| - Serial Number | - Store where purchased |
| - Customer Information | - Demographic data |
| - Name | - Number of people in the household |
| - Address | - Household income |
| - Telephone Number | - Reason for purchase |
| | - How did you hear about the product? |
| | - Other comments |

Figure 9(c)